



One-Year Limited Hardware Warranty

iCRco warrants its hardware products to be free of defects in materials and workmanship for the period of ONE (1) YEAR from the date of original shipment. Phosphor plates have a three year warranty from the date of original shipment.

Should any defect(s) be discovered, the product may be returned to an authorized iCRco dealer or to iCRco. iCRco shall, at its sole discretion, repair or replace the product upon return during the warranty period. (Note: should the product be outside of the USA and returned to the USA for repair, iCRco is not responsible for costs incurred due to: Shipping, customs, duties, et al.)

This warranty does not apply if the product has been damaged by accident, or through misuse or abuse. If the product has been opened or altered without written authorization by iCRco, the warranty will not be applicable.

If warranty repair is determined to be necessary by iCRco, the customer shall pay for shipping to iCRco's factory and iCRco will pay for return shipping of the repaired unit to the customer. The hardware must be returned to iCRco in its original packaging. If the hardware is damaged from incorrect packaging the current warranty repair is void and the customer is liable for all the parts and labor costs of the repairs. Original packaging can be purchased from iCRco (please call 310-921-9559). No returns will be accepted without an RMA number issued by iCRco (please call 310-921-9559). Any returns to iCRco without an iCRco issued RMA number will be automatically returned to sender. This warranty applies only to hardware products manufactured by, or for, iCRco, that can be identified by the "iCRco" brand name, trade name, or logo affixed to the product. iCRco does not warrant any products that are not iCRco branded products.

Warranty Violations

iCRco requires that a Backup battery system (UPS) be installed on all CR/Scanner and PC products. iCRco recommends the APC1000 or equivalent specification UPS. iCRco requires a Network drop (DSL or Dialup) or the minimum of a phone line accessible by extension cord to enable our technicians to perform remote diagnostics on installed equipment. Failure to comply with either or both of the above will result in a voided warranty claim.

THE WARRANTY AND REMEDIES SET FORTH ABOVE, ARE EXCLUSIVE, AND IN LIEU OF ALL OTHERS, WHETHER IT IS ORAL, WRITTEN, EXPRESSED OR IMPLIED. iCRco SPECIFICALLY DISCLAIMS ANY, AND ALL, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. iCRco IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY. iCRco IS NOT RESPONSIBLE UNDER ANY OTHER LEGAL THEORY, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, AND ANY COSTS OF RECOVERING, REPROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH iCRco's PRODUCTS.



iCRco Hardware Extended Warranty Application

◆ First Year After Original Warranty

iCRco warrants its hardware products (*Listed below*) to be free of defects in materials and workmanship for the period of *ONE (1) YEAR* from the date of original shipment. Phosphor plates have a *three year warranty* from the date of original shipment.

◆ Hardware Extended Warranty Option

iCRco will extend the original warranty of any hardware unit for another year based on the following extended warranty cost schedule. This extended warranty does NOT include computers or software (all amounts are in US\$):

Product	One Year (US\$)	Two Years (US\$)
1000SL	<input type="checkbox"/> \$1,595.00	<input type="checkbox"/> \$2,995.00
612SL	<input type="checkbox"/> \$1,795.00	<input type="checkbox"/> \$3,365.00
2000SL	<input type="checkbox"/> \$1,995.00	<input type="checkbox"/> \$3,740.00
iCR3600SF	<input type="checkbox"/> \$3,500.00	<input type="checkbox"/> Call for Details
iCR1000, iCRVet, iCRChiro	<input type="checkbox"/> \$4,950.00	<input type="checkbox"/> Call for Details
iCR1000 Dual, iCR2600, iCR2600 Dual, iCRVet Dual, iCRChiro Dual, iCR3600LF	<input type="checkbox"/> \$5,950.00	<input type="checkbox"/> Call for Details
iCR7200 Dual Bay	<input type="checkbox"/> Call for Details	<input type="checkbox"/> Call for Details

* iCRco warranty prices are subject to change without notice.

◆ Covered Items in the Warranty

iCRco covers parts and labor costs if a machine is under warranty. If the hardware has been out of warranty for over 12 months a \$250 reinstatement fee will be charged in addition to the above warranty price.

◆ All Returns

No returns will be accepted without an RMA number issued by iCRco (please call 310-921-9559). Any returns to iCRco without an iCRco issued RMA number will be automatically returned to sender. If warranty repair is determined to be necessary by iCRco, the customer shall pay for shipping to iCRco's factory and iCRco will pay for return shipping of the repaired unit to the customer. The hardware must be returned to iCRco in its original packaging. If the hardware is damaged from incorrect packaging the current warranty repair is void and the customer is liable for all the parts and labor costs of the repairs. Original packaging can be purchased from iCRco (please call 310-921-9559).

Company Name: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____ Country: _____

Telephone: _____ E-mail: _____

Model of iCRco Hardware product: _____

Serial number of Hardware product: _____

Credit Card Type: _____

Credit Card Number*: _____

Cardholder Name (as it appears on the card): _____

Expiration Date: _____

Total Amount to be charged: _____

Cardholder Signature: _____ Date: _____

___ Decline for Warranty, please charge my card for the \$500 RMA inspection fee and the per part fee

* Please allow 24 hours to process your credit card.

NOTE: A separate agreement is required for each machine, although a list of machines and their serial numbers may be attached to a single form, with a fee being payable for each one. Please fax or mail to iCRco Fax: 310-921-2559 Address: 20406 Earl Street, Torrance, CA 90503 - USA.